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Steve Borup Jones Lang LeSalle 90 400 West # 100 Salt Lake City, UT 84101

Dear Steve Borup:

We've been very happy with Rich and Structure. They have a very sound understanding of the entire process, and coordinates well with other vendors involved in the process (architects, IT, voice/data, security, etc). They communicate their expectations clearly and met ours quickly throughout the building process.

Any time we've run into a hiccup of any sort, Structure is quick to present solutions and resolve the problem, allowing us to continue progressing. We are ahead of schedule on just about everything, and this is thanks to the Structure's hard work and planning.

We've also been satisfied with the subs that Structure contracts with. Their work is solid and they are reputable. The building tenants have not had any complaints about sound/clutter/damage, as far as I'm aware. Structure has been very mindful and respectful of them.

Thanks,

Jessica Cartwright
Executive Admin. Assistant
Graystone Mortgage